

Outsourced Services Scrutiny Panel: Outstanding Actions and Questions

Action to be carried out	Responsibility	Committee Date	Deadline for completion	Target/comments	
Performance Report					
PR48	To raise with SLM why user 'throughput' information was measured at the leisure centres as opposed to 'membership' data.	Partnerships and Performance Section Head	26/11/15		This will be raised as part of a review of indicators for 2016/17.
PR53	To raise the issue of the apparent high level of tribunal appeals lost in relation to parking matters at the February 2016 meeting of the OSSP when the Annual Parking Service Report would be discussed.	Committee and Scrutiny Support Officer	26/11/15		To be raised under the Annual Parking Service contract item at the February meeting.
Veolia					
VE23	To invite Veolia to an early meeting of the Panel in the 2016/17 municipal year.	Committee and Scrutiny Support Officer	26/11/15		Invitation will be sent when the work programme for the new municipal year has been prepared.